

# 25 YEAR WARRANTY

**ECLIPSE**<sup>™</sup>  
SHUTTERS

by



Shutters are warranted by

**Vista Products**

8801 Corporate Square Ct  
Jacksonville, FL 32216

To: The Original Owner

\_\_\_\_\_  
Purchaser's Name

\_\_\_\_\_  
Purchaser's Address

Purchased at:

\_\_\_\_\_  
Name of Retailer/Dealer

\_\_\_\_\_  
Date Purchased:

Installed by:

\_\_\_\_\_  
Name of Installation Company

\_\_\_\_\_  
Date Installed:

See reverse for terms and conditions contained in this 25 Year Warranty.

March 2007

## 25 YEAR WARRANTY REGISTRATION CERTIFICATE

\_\_\_\_\_  
Purchasers Name

\_\_\_\_\_  
Purchasers Address

Purchased at:

\_\_\_\_\_  
Name of Retailer/Dealer

\_\_\_\_\_  
Date Purchased:

Installed by:

\_\_\_\_\_  
Name of Installation Company

\_\_\_\_\_  
Date Installed:

March 2007



# Life Time Limited Warranty

ECLIPSE™  
SHUTTERS

## LIFETIME WARRANTY ON SHUTTER FRAME AND SHUTTER PANEL

Eclipse Shutters are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and fading of the shutter frame or panel members for a period of TWENTY-FIVE (25) YEARS from the date of installation. This Limited Warranty on the vinyl frame and vinyl panel members shall remain in effect only if normal cleaning practices are followed periodically (see section of this Limited Warranty entitled "Maintenance and Cleaning").

The Limited Warranty stipulated in this document is the only warranty applicable to the Eclipse Shutters and is granted in lieu of any warranties otherwise implied by law or equity and no such warranties shall apply to Eclipse Shutters Limited Warranty.

### 1. PRODUCT USE

This Limited Warranty applies only in respect of products used strictly for the purpose for which they were intended.

### 2. LIMITED WARRANTY LIMITATIONS

Eclipse Shutters liability is limited solely and exclusively to repair or replacement, at the option of Vista and under no circumstances will Vista be liable for incidental or consequential charges such as, but not limited to, labor costs for any purpose, inconvenience, damage or injury to persons or the property of any other expense.

### 3. REPLACEMENT PARTS OR REPAIRS

Vista reserves the right to discontinue or change any Eclipse Shutters as currently manufactured. If Vista determines to make a replacement under the terms of this Limited Warranty and an exact replacement part is not available, Vista reserves the right to substitute a part or parts of equal quality at its sole option.

## EXCLUSIONS FROM LIMITED WARRANTY COVERAGE

The following are excluded from coverage under this Limited Warranty:

- A. Exposure to air pollutants and normal atmosphere conditions may cause all vinyl surfaces to gradually suffer an accumulation of surface dirt or stains. These are normal occurrences and are not covered under Vista's Limited Warranty.
- B. Any defect, malfunction or failure to perform which has occurred because of unreasonable use, improper application or failure to perform reasonable or necessary maintenance.
- C. Any damage to the shutters or components of the shutters caused by settlement or structural defects of the building in which they are installed.
- D. Any damage caused by wind, hail, lightning or other acts of God, intentional acts, accidents, negligence or exposure of harmful chemical or pollutants.
- E. Damage caused by improper handling or installing.
- F. Any shutter which has been repaired or modified by any person other than a duly authorized representative of Vista Products.

## EFFECTIVE DATE OF LIMITED WARRANTY

This Limited Warranty will take effect from the date of certification by Vista's Dealer/Distributor that the installation of the shutter has been completed at the premises identified in the warranty certificate. The certification of completion must be submitted to the Dealer/Distributor no later than TEN (10) DAYS from the date of installation.

## MAINTENANCE AND CLEANING

The surfaces of the Eclipse Shutter, will over time collect a layer of surface dust. Normal dusting with a damp cloth will remove this accumulation of surface dust. If you wish to do a more thorough cleaning of the shutters the following procedures should be followed: Vinyl-a mild solution of household liquid cleaner such as dish washing detergent may be used. For stubborn stains, cleaner such as Fantastic or Windex may be used. CAUTION: Do not use harsh abrasives on vinyl.

## PROCEDURE AND CONDITIONS OF LIMITED WARRANTY REMEDY

In this event that Vista's obligation under this Limited Warranty is sought, the Owner must notify the Dealer/Distributor in writing within thirty (30) days after the defect has first appeared. Such notification must contain the following:

- a) Name and address of Owner.
- b) Date of installation.
- c) A brief description of the defect for which warranty is requested.

Upon receipt of this information, the Dealer/Distributor will notify the Owner of his share of pro-rated costs (where such is applicable), in accordance with Pro-ration Schedule.

No repair or replacement parts will be provided until Vista's Dealer/Distributor has received the Owners payment for this share of the pro-rated costs.

The Dealer/Distributor will provide repair or replacement parts to the Owner upon receipt of the Owner's payment.

## PRO RATION SCHEDULE

The percentage of warranty repair or replacement material costs to be shared by the Owner and Vista, as stipulated on the face of this Limited Warranty Certificate as follows:

Lapsed Time From Date of Installation	Share of Material Replacement Cost Vista/Owner	Lapsed Time From Date of Installation	Share of Material Replacement Cost Vista/Owner
3 Years	100% 0%	15 Years	100% 0%
4 Years	100% 0%	16 Years	27% 73%
5 Years	100% 0%	17 Years	26% 74%
6 Years	100% 0%	18 Years	23% 77%
7 Years	100% 0%	19 Years	21% 79%
8 Years	100% 0%	20 Years	19% 81%
9 Years	100% 0%	21 Years	17% 83%
10 Years	100% 0%	22 Years	15% 85%
11 Years	100% 0%	23 Years	13% 87%
12 Years	100% 0%	24 Years	11% 89%
13 Years	100% 0%	25 Years	10% 90%
14 Years	100% 0%		