



# TROUBLE SHOOTING

## VERTICAL BLINDS

### **Problem**

Vanes will not rotate completely closed.

### **Check**

One or more vanes may be out of sync.

### **Solution**

Pull the rotation chain until the vanes have stopped rotating, then continue to pull the chain until all vanes are aligned.

**NOTE:** A loud clicking noise will be heard. This is normal and will not damage the headrail.

One or more vanes may be hitting the wall (on OB mount), the floor (on IB or OB mount), or the window (on IB mount).

Move the brackets to clear the obstruction.

One or more vanes may be hitting the valance.

Move the valance out away from the vanes.

Cord is hard to pull

Too much tension on cord

Remount the tension pulley.

Vanes will not rotate

All vanes should be overlapping on the same side.

Manually overlap the vanes so that they are all the same.

Too much spacing (light gap) between idle end (end without chain and cord) and first carrier

Is there a 3/8" spacer between the idle end and the first carrier?

Carefully remove the 3/8" spacer(s) from the pinion rod inside the track at the idle end.

Track sticks/jams half way when traversing, but when pulled harder, will finish traversing.

Inside the headrail, look for a silver bead that is crimped on the cord. This bead will sometimes lose its shape or become loose.

Re-crimp the bead snugly to the cord keeping it as "round" as possible.

***Still have questions? Call our hotline at 1-800-726-3380***