



TROUBLE SHOOTING

HORIZONTAL BLINDS

Problem

Check

Solution

Blind is stuck in the raised position

Grasp the lift cords with one hand . With the free hand, slightly lift on the bottomrail so that the weight is taken off of the lift cord. Now "RELEASE" the cord lock by pulling the lift cord toward the center of the blind. The blind should now work properly.

Blind will not raise or lower properly

Lift (or pull) cords may be twisted or tangled

After continuous use the lift cords may become tangled. Simply raise the blind to its fully raised position and align the cords so they hang straight.

Blind hangs crooked

Check lift cords for tangles

Untangle cords

The tilt cord (or wand) turns but the slats will not rotate.

In the headrail you will see a solid rod (tilt rod). Check to make sure it has not slid out of the tilt mechanism.

Hold the tilt rod with one hand and the tilt wand or cord with the other hand. Slowly push the tilt rod into the hole of the tilt mechanism. If you feel resistance, slowly turn the tilter until the rod lines up with the notch in the tilt mechanism. Insert the tilt rod completely through the tilt mechanism.

Still have questions? Call our hotline at 1-800-726-3380

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